



PayPoint One Promo- Summer21 Terms and Conditions August 2021- **As amended and extended**

These Terms and Conditions (“Terms”) govern this promotion offered by PayPoint Network Limited (“PayPoint”) to retailers entering into a new General Retailer Agreement for the PayPoint One terminal and associated PayPoint services. These Terms are considered as “other documentation” pursuant to clause A.2.5(f) of your General Retailer Agreement and any defined terms used here are as set out in the General Retailer Agreement. Please read the following Terms carefully and keep a copy for your information. The promotion shall run from Monday 23 August 2021 to 23 November 2021 **and has now been extended to 29 December 2021**.

1. Eligibility and Participation

In order to be an eligible participant for the PayPoint One Promo- Summer 21, you or your Authorised Site must meet the following criteria:

- (a) Not be an existing Authorised Site within the PayPoint Network or be an Authorised Site that has left the PayPoint retail network within the last 12 months of the claim. For the avoidance of doubt, this exclusion in respect of existing Authorised Sites covers any sites that have undergone change of ownership or a legal status change;
- (b) In respect of the Authorised Site that you are making a claim for, you have entered into an Agreement between 23 August and 17 September 2021 (inclusive) for provision of the PayPoint One Core or PayPoint One Pro terminal and
- (c) You have had your PayPoint One terminal installed and completed at least one transaction (that has not been cancelled or voided for any reason), before **29 December 2021** and before submitting your claim.

2. How to Claim

2.1 In order for eligible participants to make a claim under these Terms, you must email us at Summer21promo@paypoint.com, and provide us with your business/company name, PayPoint Agent number, Authorised Site fascia, Authorised Site address, Authorised Site number and date of Agreement signature and confirming you wish to make a claim under the PayPoint One Promo- Summer 21. All of the information that is needed to make a claim can be found on your Confirmation Form.

2.2 PayPoint may request further information or documentation, as may reasonably be required, in order to assess and process your claim, if successful.

2.3 Any claims received after **29 December 2021** will not be valid and as such, no payment shall be made.

2.4 By submitting a claim, you agree to be bound by these Terms and that you are not restricted from complying with these Terms in any way.



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3. Payment

3.1 Once your claim has been received and processed, payment shall be made to you alongside your weekly PayPoint commission and will be itemised (as a credit) on your self-billing invoice as 'PayPoint One Promo-Summer 21'.

4. Other Important Terms:

4.1 The payment shall cover only the service fee(s) in relation to your PayPoint One terminal(s) for the first month of your Agreement with us, following installation of the PayPoint One terminal. The payment shall not include any other costs or charges of any kind (including but not limited to, outstanding fees or charges on your account and any other costs incurred).

4.2 This offer is not transferable and cannot be exchanged for other alternatives.

4.3 Responsibility is not accepted for any submitted claims that are deficient, lost or delayed as a result of any computer hardware, network or software failure of any kind. PayPoint reserves the right to reject any claim at its sole discretion.

4.4 PayPoint will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with the PayPoint One Promo – Summer 21 or these Terms, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.

4.5 These Terms prevail in the event of any conflict or inconsistency with any other communications including advertising or promotional materials.

4.6 These Terms shall be governed by English law and the English courts shall have exclusive jurisdiction.

In these Terms, references to PayPoint shall mean, PayPoint Network Limited, 1 The Boulevard, Shire Park, Welwyn Garden City, AL7 1EL.