



PayPoint
Simplifying payments
for everyone

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George Earle**

Results for the half year ended 30 September 2014

27 November 2014

Agenda

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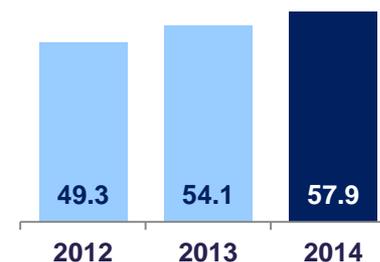
Highlights



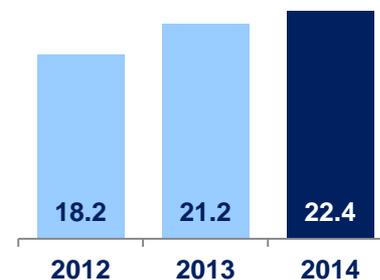
Half year results summary

- A solid set of results with progress across all parts of the business
- One PayPoint
 - Mobile and Online combined
 - Retail working more closely with Mobile and Online
- Net revenue up 7.0%¹ and operating profit up 6.0%²
- Retail continues to grow with net revenue up 8.1%:
 - UK & Ireland retail network net revenue increased 6.5%
 - Romanian bill payment transactions up 53.0%
 - Collect+ transactions up 48.5% to 8.4 million
- Mobile and Online net revenue up 0.2% despite loss of Westminster:
 - Transactions increased to over 70 million, up 11.3%
 - Business combined, reorganisation progressing satisfactorily and new product sales emerging
- New subsidiary authorised by the FCA as a Payment Institution
- Interim dividend per share of 12.4p, up 8.8%

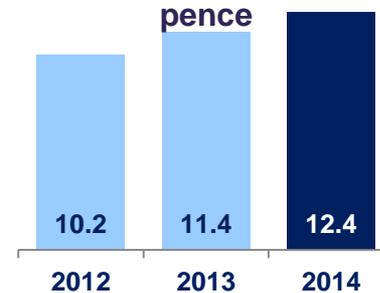
Net revenue £m



Operating profit £m²



Dividend per share pence



1. Net revenue is revenue less commissions paid to retail agents, the cost of mobile top-ups and SIMs where PayPoint is principal, card scheme sponsors' charges and out sourced call centres.

2. Operating profit including our share of joint venture results

PayPoint differentiation

True multi-channel capability, providing ease of access; when, where and how the customer needs

Business to business

- One stop 'app to bank' service proposition for our clients
- A mobile company that understands payments
- A payments company that understands the consumer
- Specialised integrated services to vertical markets
- Best retail systems platform provider to the convenience retailer
- Driver of increased footfall and basket spend for retail stores
- Scale delivery of services that consumers use and value

Consumer

- c.8 million consumer parking registrations
- Over 12 million retail consumer transactions every week



Financial review



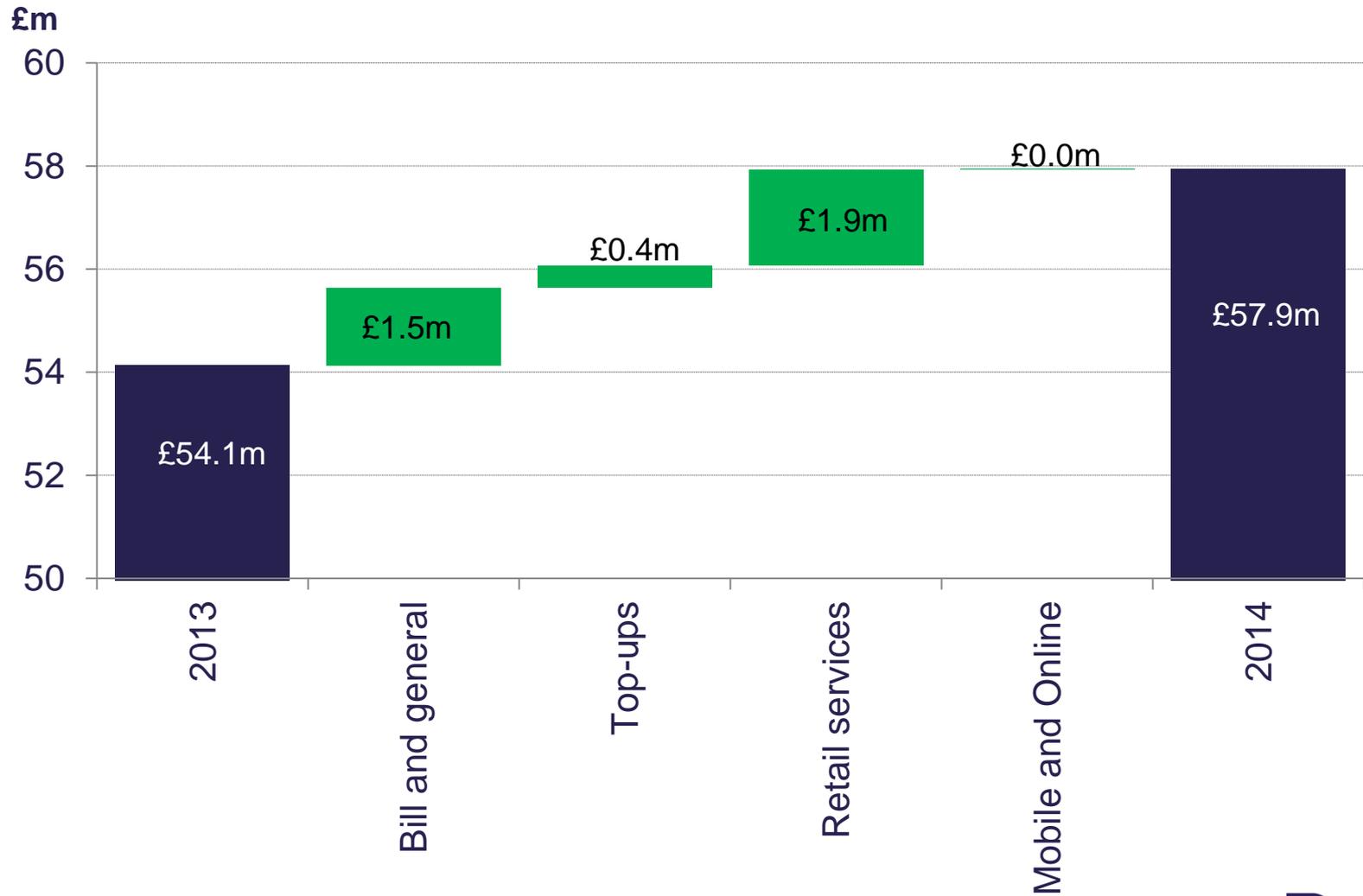
A solid set of results from continued retail business growth

Period ended September	6 months	6 months
	2013	2014
	£m	£m
Net revenue ¹	54.1	57.9
Other cost of sales	(8.1)	(7.9)
Administrative costs	(25.1)	(27.8)
Share of Collect+ JV	0.2	0.2
Operating profit ²	21.2	22.4
Investment income less costs	0.1	0.0
Profit before tax	21.3	22.5
Tax	(4.9)	(4.7)
Diluted earnings per share	24.0p	26.0p
Dividend per share	11.4p	12.4p

1. Net revenue is revenue less commissions paid to retail agents, the cost of mobile top-ups and SIMs where PayPoint is principal, card scheme sponsors' charges and out sourced call centres.

2. Operating profit including our share of joint venture results.

Net revenue grows by 7.0%



Cash generation and use

Period ended September	6 months 2013 £m	6 months 2014 £m
Operating cash flows	24.1	25.9
Working capital	(7.0)	(8.9)
Cash generated by operations	17.1	17.0
Tax paid	(5.0)	(5.0)
Net cash inflow from operating activities	12.1	12.0
Net cash used in investing activities	(5.6)	(5.2)
Cash settled share based remuneration	(5.3)	(2.8)
Equity dividends: - Final	(13.7)	(16.3)
- Special	(10.2)	-
Net cash used in financing activities	(29.2)	(19.1)
Net decrease in cash	(22.7)	(12.3)
Cash at beginning of period	46.6	41.6
Effects of foreign exchange rate changes	(0.4)	(0.6)
Cash at end of period	23.5	28.7

Financial review - summary

- Strong balance sheet
- Continued growth in:
 - net revenues
 - earnings
 - dividends
- Ongoing investment to secure future growth



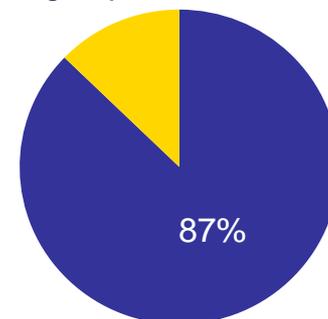
Operational review



Retail Payments and Services

- Strongly differentiated, over-the-counter payment proposition
- The network:
 - UK, Ireland and Romania
 - Over 36,700 convenience stores open early til late
 - Major utilities and service companies under long term contracts, with some exclusivity
 - Across multiples, symbol groups and independents
- Offering a variety of services:
 - Cash in: household bills, mobile top-ups, taxes and e-money loads
 - Cash out: DWP's Simple Payment service, energy company rebates and local authority payments
 - Retail services: Parcels, ATMs, broadband, money transfer, SIMs, debit/credit processing, receipt advertising
- Leading technology partner
 - Retail systems provider, uniquely positioned to drive growth in the convenience sector
 - Market leading point of sale for payments and services
 - Full range of point of sale with appropriate connectivity

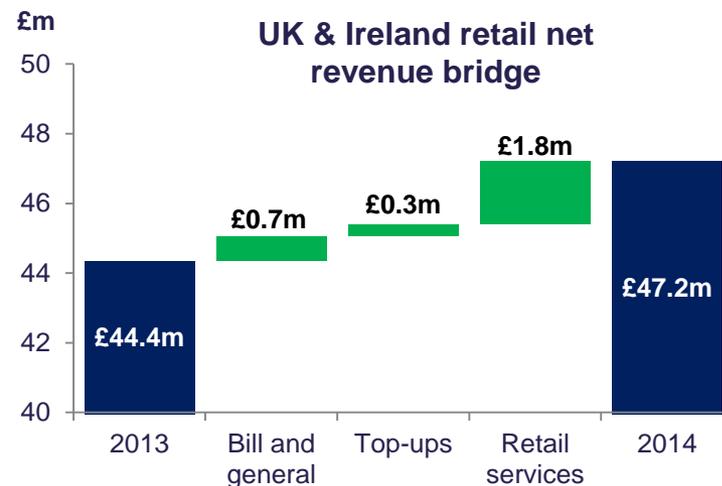
Retail as a percentage of group net revenue:



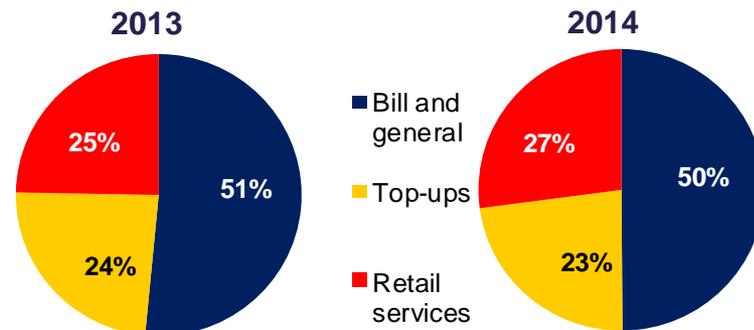
Retail	2013	2014
Transactions (m)	289	303
Average spend per transaction (£)	15.3	15.4
Transaction value (£m)	4,428	4,657
Net revenue (£m)	46.7	50.5

Retail Payments and Services – UK and Ireland

- Bill and general net revenues continued to show growth, despite reduced gas volume
- Top-ups net revenue increased despite mobile top-up decline
- Retail services net revenue growth driven by parcels, debit/credit and ATMs
 - Added 190 ATMs, 680 debit/credit sites, 40 money transfer sites
 - Retail services net revenue growth of 16.8%
- Low churn (c.3.5% per annum) and over 750 new sites added. Sales success in retail services has helped to increase yield
- Continued retail service innovation
 - Roll out of EPoS integrated solution has now reached over 6,750 sites
 - Over 55% of volume now on fast broadband lines
 - Development of multi-channel payment solution for future utility smart meter roll out is progressing well



UK & Ireland retail net revenue by service



Clients include:



Multiple partners include:

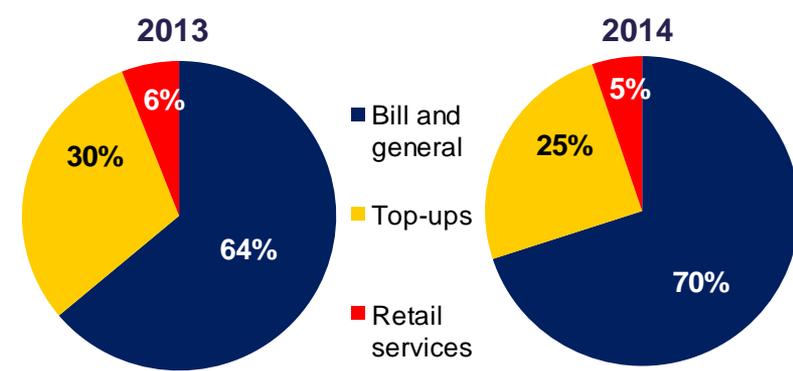


Retail Payments and Services - Romania

- Bill payment transactions increased by 53.0%
- Top-ups transactions up by 9.4% reflecting strength of network
- Bill payment market share 18.8% (September 2014), up 5ppts from last September, with significant growth opportunities supported by national advertising campaigns to increase awareness
- Fast growing list of local clients: water; financial; and refuse collection; providing further differentiation
- Retail network (approaching 8,800 sites) continued to grow
- Road tax payments success and new retail services opportunities under review
- Money transfer developing well with transactions up 78.4% year on year and in 1,500 sites

Romania	2013	2014
Transactions (m)	19.3	28.3
Net revenue (RON m)	12.9	18.3
Terminal sites	7,767	8,756

Romania net revenue by service



Clients include:

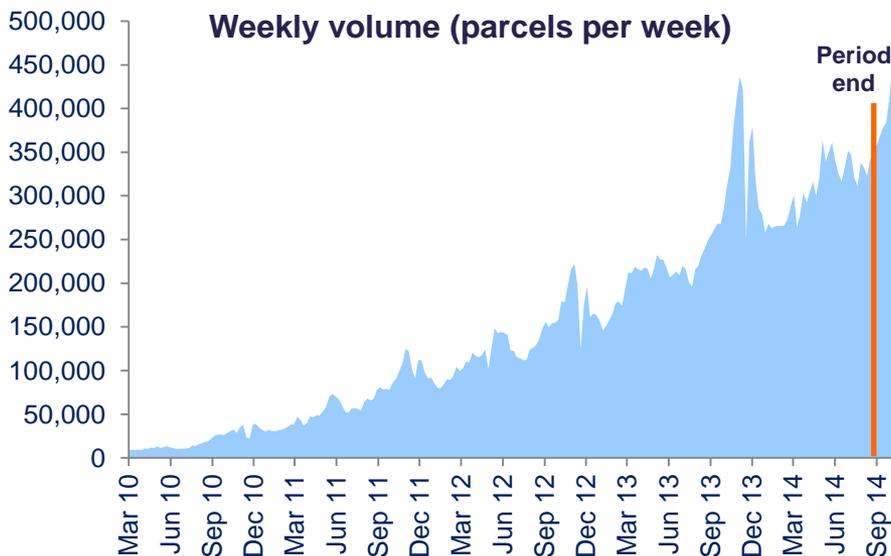


Collect+

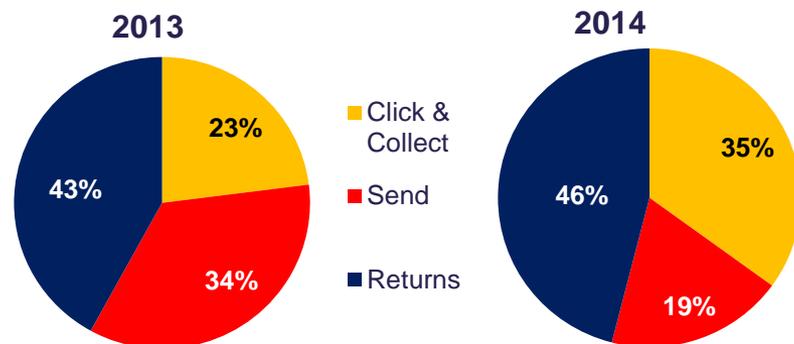
- Joint venture with Yodel to transform shopping fulfillment for consumers
- Pioneer and clear market leader in parcel collection and returns through local shops, as convenient alternatives to home delivery or Post Offices
- B2C (Click & Collect and returns) parcel services have experienced strong growth with C2C (send) volumes reduced
 - 5,617 sites (3.2% growth since last year)
 - Total volume growth 1.5x and revenue growth 1.4x
 - Over 260 participating brands
 - Market leader in a competitive landscape
- The majority of our margin is made in the UK Retail business

Collect+ at 100%	2013	2014
Transactions (m)	5.7	8.4
Collect+ revenue (£m)	14.3	20.6
JV profit* (£m)	0.5	0.5

* JV loss/profit at 100%. PayPoint reports 50% of this profit in the Consolidated Income Statement as well as the revenues arising in PayPoint UK Retail.



Revenue by service:



Collect+

- **Service developments include:**
 - In-store processes reviewed with a reduction in transaction time, reducing queues and improving customer service
- **Partner developments include:**
 - John Lewis Click & Collect+ service rolled out nationwide
 - Nespresso fully rolled out for return parcels – a significant recycling client
- **Network developments include:**
 - Continuing to trial new locations including five major shopping centres and initial development for universities
 - Return service with Parcel Motel in the Republic of Ireland gaining momentum
- **Customer experience improvements:**
 - New consumer customer service operation is fully embedded and performing well
 - Website refresh and further developments to come
 - Customer satisfaction with the service is strong

TRUSTPILOT Good 8.6/10



3,494

Customer reviews

CUSTOMERS
SCORE
OUR STORE
SATISFACTION
4.7 OUT OF 5
★★★★★

- **75%** of shoppers would be more likely to use an online retailer if it offers free returns
- **77%** of Collect+ customers rate overall satisfaction with Collect+ as 8 out of 10 or higher
- **96%** of M&S shoppers that used Collect+ would do so again

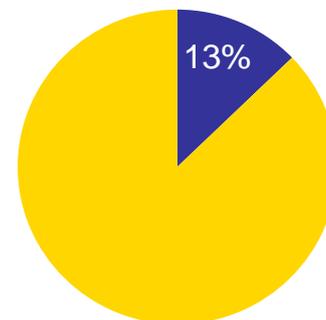
Clients include:



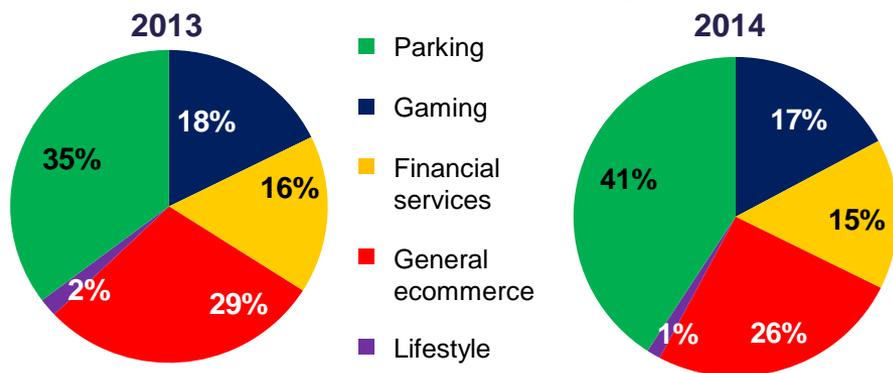
Mobile and Online

- Mobile and Online operating as one business (a combination of PayPoint.net, PayByPhone and Adaptis in March 2014) under our new PayPoint group brand
- Reorganisation progressed satisfactorily
 - first two new payments products launched as part of our new advanced payments platform, and
 - new mobile apps under development for release in the new year
- Transaction growth was 11.3% and net revenue growth of 0.2% with strong growth in parking net revenue (16.1%), driven by 19.5m transactions (up 32.8%) despite loss of Westminster

Mobile and Online as a percentage of group net revenue:



Mobile and Online net revenue by service



Mobile and Online	2013	2014
Transactions (m)	63	70
Transaction value (£m)	2,485	2,424
Net revenue (£m)	7.4	7.4

Mobile and Online

Parking vertical:

- Flagship Mobile and Online consumer product
- Leader in mobile parking payments in UK, France, USA and Canada
- Processed over 120 million transactions since launch
- Launched first phase of parking services in Paris
- US launches include Massachusetts Bay Transport Authority
- Retained Miami contract, with first North American commitment for permits

Consumer:

- Opportunity to:
 - grow our consumer base beyond parking by extending into other verticals, such as utilities
 - add value through consumer engagement
- Over 8 million have registered on our parking system since inception
- Over 140,000 new parking users added on average, every month
- 1 million consumers currently use the parking service every month

Payment services:

- Payments platform links into 16 major acquiring banks in the UK, Europe and North America
- Secure debit/credit card and other payments for online merchants, as well as fraud screening and reporting systems
- Broad portfolio of large and medium online merchants and also mobile parking clients

Research and development:

- New mobile parking app due for launch early in 2015
- Multi-channel product under development to address payments challenges faced by utilities as smart meters are rolled out

Parking clients include:



Payment clients include:





Summary and future developments



Summary and future developments

Current year trading is in line with the company's expectations and provides a strong foundation for future growth

We will continue to execute our strategy:

- Continued investment into the group payments platform to drive greater multi-channel capability and efficiencies
- Leverage and grow our retail business
 - retail network expansion
 - continued development of our retail services proposition
 - further investment in retail technology
 - new clients, increase market share in existing clients
- Mobile and Online at the heart of the group will enhance our capability and opportunity for profitable growth in fast growing markets
- Seek further insight into our consumers and other international markets

PayPoint UK Retail, Romania, mobile parking and Collect+ are all market leaders and are getting stronger in their markets



Appendices





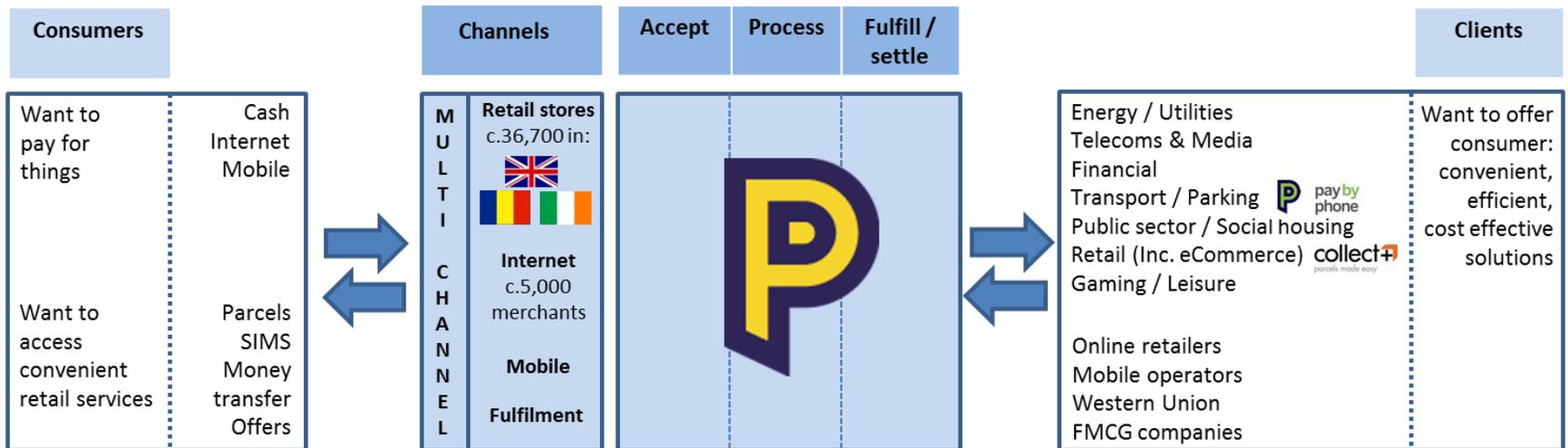
Appendix 1

The 'essence' of what we do



The 'essence' of what we do

- We process high volume consumer transactions, for **multi-channel payments** and **retail services** (e.g. parcels) for clients in **vertical markets**, through **integrated flexible platforms**
- Payments are typically low value and cover retail, internet and mobile, with money flowing to and from clients and consumers
- The platform connects to retailers and internet merchants, across different geographies, to whom we add value by providing new services
- We aim to help our clients deliver greater convenience to their consumers



We aim to grow by leveraging our platform in targeting more clients, merchants and retailers, in turn attracting more consumers to use our services



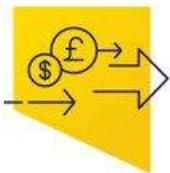
Appendix 2

PayPoint Intelligent Commerce Platform



The PayPoint Intelligent Commerce Platform: Purpose built for the digital connected age

Rich functionality includes:



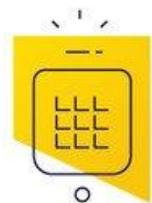
Advanced Payments

- Payments Acceptance
- Innovative Features
- Enterprise Ready
- Flexible Integrations
- Full PCI DSS solution



Smart Controls

- Powerful Fraud Solution
- Real-Time Management
- Easy-to-use Tools
- Optimise Risk Control
- Automate Processes



Consumer Experience

- Designed around the user
- All Payment Products
- Mobile and Web Ready
- 8m Direct Consumers
- Apps & Multi-channel



Intelligent Reporting

- MI & Live Dashboards
- Any Payment Processor
- Any Transaction Data
- Fully Self Service
- Build Your Own Reports



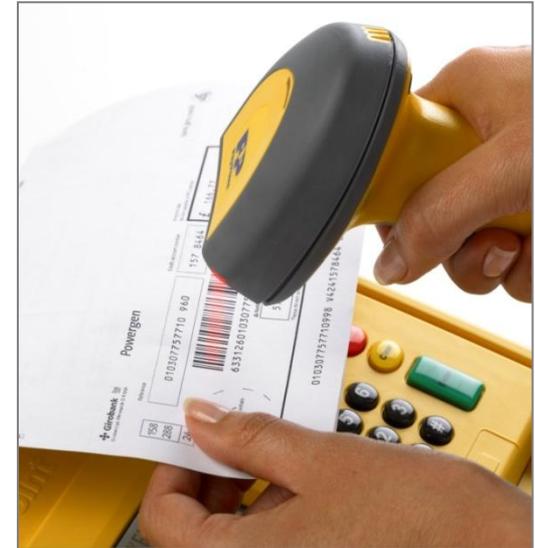
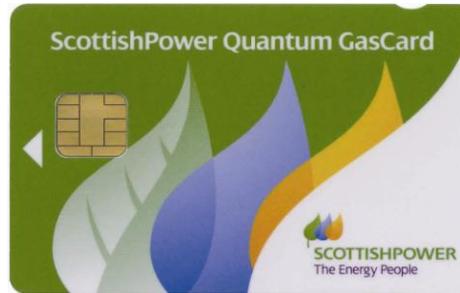
Appendix 3

Materials to support the consumer transaction –
UK retail



Materials to support the consumer transaction

UK Retail: Client media payment



Materials to support the consumer transaction

UK Retail: Retail store



Materials to support the consumer transaction

UK Retail: Retailer external signage



Materials to support the consumer transaction

UK Retail: In store merchandising



Materials to support the consumer transaction

UK Retail: Terminals, Pin Pads and ATMs



Materials to support the consumer transaction

UK Retail: Receipts



Transport Ticketing

Sample SPAR Tag

PP
PayPoint 99999
 Demo
 Software
 Receipt
 BRITISH GAS HOME TRADING
 Gas Payment Plan (GPP)
 000005115
AMOUNT GBP 15.00
 06:58 22/05/07
 SN 023050001 TXN 3818
 GAS PAYMENT PLAN (GPP)
 PROVIDES THE FLEXIBILITY
 TO SPREAD YOUR PAYMENTS.

50p off **SPAR**
Gourmet Ready Meals

Present this coupon at the till when buying a SPAR Gourmet Ready Meal in any Tates store in London to receive your 50p discount.

E Top-up

PP
PayPoint 20099
 COSTCUTTER SE2 9UG
 ORANGE
 PAY-AS-YOU-GO
 8944129990155724015
AMOUNT GBP 5.00
 09:38 25/11/14 :
 SN 025590404 TXN 2325
 FOR THE EASIEST AND
 QUICKEST WAYS TO TOP UP
 VISIT EE.CO.UK
Payment Successful
 REF P00329157494
 Mobile No 99999999999

PP
PayPoint 31906
 TEST 3
 3 THE TESTROOM
 UGC
 Severn Trent Water
 Watercard Payment
 303875999338
AMOUNT GBP 50.00
 15:10 03/06/04 :
 SN 023850050 TXN 5230
 IF YOU HAVE DIFFICULTY
 IN PAYING YOUR WATERBILL
 PLEASE CALL 08457 500500

E Voucher

PP
PayPoint 20099
 COSTCUTTER SE2 9UG
 VODAFONE UK
 PAYT TOPUP VOUCHER
 9826134608801000009
AMOUNT GBP 5.00
 09:41 25/11/14 :
 SN 025590404 TXN 2326
 DIAL 2345 TO ACTIVATE
 THIS TOPUP NUMBER
 AND RECEIVE THE CREDIT
Payment Successful
 REF PEV329007396

VOUCHER NO:
 1000508001402789

Stuck for a stocking
 filler? Vodafone Top Up
 makes the perfect gift
 SN 801092935

← Utility Payment

Materials to support the consumer transaction

UK Retail: PPOS virtual terminal



Materials to support the consumer transaction

UK Retail: New and developing sectors

Digital content

NEW



BUY GAME eVOUCHERS HERE

PlayStation.
Pick up more from your local store
To find out more visit paypoint.co.uk/game



NEW

BUY GAME eVOUCHERS HERE



- BUY WITH CASH
- REDEEM ONLINE
- START GAMING

Pick up more from your local store
To find out more visit paypoint.co.uk/game



PP
PayPoint 20099
COSTCUTTER SE2 9UG
PLAYSTATION STORE
WALLET TOP UP
799366133285
AMOUNT GBP 20.00
15:22 20/11/14 :
SN 025590404 TXN 2307
YOUR VOUCHER IS READY
TO USE - PLEASE STORE
IN A SAFE PLACE
PAYMENT SUCCESSFUL
REF PIC324001628
PIN: 7R8E-6RNM-B597

TXN:0000000000171726124

REDEMPTION INSTRUCTIONS
1. Go to Playstation(R) store
2. Sign in to your Sony Entertainment Network Account
3. Select "Redeem Codes" (For PS Vita, First tap Options icon at foot of the screen)
4. Follow on-screen instructions to redeem code

Code issued by Sony Network Entertainment Europe Ltd
Expires 12 months from purchase
Full terms apply at sonyentertainmentnetwork.com/legal

PlayStation Store

Thank you!

Cash Out

ENERGY CLIENT

0000000000000000
Mr. N. Nobody
88 Nobody Road,
NOBODY TOWN
Nobody County
NO1 2BD



Good news – here's your £140.00 Warm Home Discount

Dear Mr. Nobody

We're pleased to let you know that you qualify for the Warm Home Discount Scheme with us. So you'll get a £140 Winter 2014/15 discount on your electricity use.

How to collect your £140.00
All you need to do is take this letter to your local PayPoint outlet, within 3 months of the date of this letter, to collect your £140.00. All these vouchers must be cashed together, and on your electricity key. You'll also need to take some identification with you when you go to pick up your discount – please see over the page for details.

Where to get help if you've any questions
The Warm Home Discount Scheme is a five year programme run by the Government and energy companies to help households that need it most with their bills. And as you're qualified for the winter 2014/15 discount you may qualify in the coming years (subject to applying and meeting eligibility criteria).
If there's anything you'd like to know about the scheme, or if you have any questions, please visit direct.gov.uk/warmhome and you should find what you're looking for.

Yours sincerely

Mr. Somebody
Managing Director, Residential Energy

ENERGY CREDIT VOUCHER

£45.00

Voucher No. 1234567890

This Voucher can be redeemed at any participating PayPoint outlet. To find your nearest PayPoint outlet, visit www.paypoint.co.uk/locator. Terms and conditions overleaf.
RETAILER - Please scan barcode to redeem. Further instructions overleaf.

ENERGY CREDIT VOUCHER

£46.00

Voucher No. 1234567890

This Voucher can be redeemed at any participating PayPoint outlet. To find your nearest PayPoint outlet, visit www.paypoint.co.uk/locator. Terms and conditions overleaf.
RETAILER - Please scan barcode to redeem. Further instructions overleaf.

ENERGY CREDIT VOUCHER

£49.00

Voucher No. 1234567890

This Voucher can be redeemed at any participating PayPoint outlet. To find your nearest PayPoint outlet, visit www.paypoint.co.uk/locator. Terms and conditions overleaf.
RETAILER - Please scan barcode to redeem. Further instructions overleaf.

Contact us

- Clientname.co.uk/help
- 0800 000 0000**
Mon - Fri 8am - 8pm, Sat - 8am - 5pm
- Client Name, PO Box 000,
Client Town, Client Post Code

Your Customer Reference Number
0000000 00000

Date: 22/09/2014

A few top tips to help you save on your bills – year in, year out
We're committed to helping customers use less energy and save money. So here are a few tips from The Energy Saving Trust to help cut your bills down to size:

- If possible, fill up the washing machine, tumble dryer or dishwasher. One full load uses less energy than two half loads.
- A dripping tap wastes energy and in one week can waste enough hot water to half fill a bath. So fix leaking taps and make sure they're always fully turned off.
- Always turn off the lights when you leave a room.

To find lots more tips visit energySavingTrust.org.uk

Simple Payment



BEST ALTERNATIVE PAYMENTS PROGRAMME

Category Winner





Appendix 4

Materials to support the consumer transaction –
PayByPhone



PayByPhone: Parking payment via IVR, SMS, mobile web

payby phone TO PAY CALL: 0207 005 0055
Calls charged at local rate
 OR VISIT: paybyphone.co.uk
See side of machine for more payment details
P LOCATION **12345**



Southwark Council
P
 To pay call: 0207 005 0055
Calls charged at local rate
 Or visit: paybyphone.co.uk
 Available on the App Store
 ANDROID APP ON Google play
 Get it at BlackBerry App World
 NFC
 Parking fees will be charged to your credit or debit card. Optional texts are charged at 10p per text.
 Find out more: www.southwark.gov.uk/parking
 Location **12345**
 VISA

paybyphone

VILLE DE Nantes
Payez par mobile stationnez plus facile !
 Plus de tickets papier | Prolongez à distance | Stationnez au plus juste | Justificatif électronique
1 Connectez-vous
 SMARTPHONE ET INTERNET
paybyphone.fr
 Disponible sur App Store | Google play | QR code | La 1^{ère} fois, immatriculation de votre CB et de votre d'immatriculation. | VISA | M | C
 PAR TELEPHONE (appel local)
01 74 18 18 18
2 Entrez le code tarif / zone et confirmez la durée
TARIF HORAIRE, ROUGE
44001
 RESIDENT* | PROFESSIONNEL*
44011 | **44031**
 *sur autorisation délivrée par NGE, 14-15 rue Racine
 Conditions générales et détails consultables sur paybyphone.fr
 payby phone





Appendix 5

Materials to support the consumer transaction –
Collect+



Materials to support the consumer transaction

www.collectplus.co.uk

collect+
parcels made easy

Find a store [Help](#) [Sign In](#) [Sign Up](#)

[Our Services](#) [Business Users](#) [About Us](#) [Track Parcel](#)

Send, collect and return your parcels

Early 'til late, 7 days a week

CollectPlus is the largest store-based parcel service in the UK, designed to make your life easier.

No more wasted Saturdays or lunchtime queues, just the freedom to get on with your day.

Send a parcel	Light 0-2kg	Regular 2-5kg	Heavy 5-10kg
Economy (3-5 working days)	£4.89	£6.19	£8.29
Standard (2 working days)	£5.59	£7.19	£9.29

Send to:

20% OFF
Your first order
Find out more >

Changed your mind?
You can return your unwanted items to over 260 retailers
Find out more...

Return to:

TRUSTPILOT Good 8.6/10
★★★★☆
4010
Customer reviews

Our Store Network

With a network of over 5,500 local stores in the UK, open 'til late, we make sending and collecting parcels quick and easy.

ASDA MCoil's
Costcutter SPAR Nisa

Our Services: Send, Return, Click & Collect, Track a parcel, Merchants
eBay Sellers: Store Locator, About Us, Our Partners, Brands we work with, News
Help: FAQs, Terms & Conditions, Privacy Policy

© 2014 Drop and Collect Ltd. trading as CollectPlus Registered Number: 06593233 | VAT Number: 946530691

Our Services

Our three services are all designed to fit around your life, so you can send, collect and return your parcels from your local CollectPlus store, at a time that suits you.

Send a parcel

If you sell online, or want to send a gift to a loved one, our send service is perfect for you.

- Buy, print and attach your label
- Drop your parcel off at your local CollectPlus store
- Track your parcel online to its destination

[More about sending a parcel...](#)

Return a parcel

Changed your mind? Return your unwanted purchases to over 260 retailers.

- Stick your label onto your parcel
- Drop your parcel off at your local CollectPlus store
- Track your parcel online to its destination

[More about returning a parcel...](#)

Click & Collect

Shop with your favourite brands online and collect your purchases at your local store.

- Buy online and choose CollectPlus as your delivery option
- You'll be emailed a collection barcode when your item arrives in-store
- Take your code to the store and collect your purchase

[More about Click & Collect...](#)

How to send parcels with

How to return an item to a

Materials to support the consumer transaction

www.collectplus.co.uk

The screenshot displays the Collect+ website interface. At the top, there is a navigation bar with the Collect+ logo and the tagline "parcels made easy". The main navigation includes "Our Services", "Business Users", "About Us", and a "Track Parcel" search bar. A secondary search bar at the top right contains "Find a store" and "Help".

The central part of the page is a map of Wembley, London, showing a delivery route. A callout box on the map indicates "WS 1AB delivered to the door from £4.89". Several other callouts with a "here" icon are scattered across the map. The map includes labels for various locations such as Horsenden Wood, Barham Park, WEMBLEY, One Tree Hill Recreation Ground, Alperion Community School, Brent Park, The Swaminarayan School, Willesden New Cemetery, Willesden Jewish Cemetery, Roundwood Park, Central Middlesex Hospital, Pithanger Park, Fox Wood, Chatsworth Woods, Barclays Bank Sports, The Royal Borough of Kensington and Chelsea Cemetery, Hanwell Cemetery, Ealing Common, University of West London, and Acton Park.

On the left side, there is a sidebar with the following sections:

- 1 Enter parcel details**: A form with fields for "Recipient's name", "House No. or Company", "Address line 1" (with "Add another line" link), "Town/City", "County", and "Postcode". The "Postcode" field is filled with "W5 1AB" and a "Find" button is next to it.
- Service Options**: A table showing prices for different services and weights.

	Light 0-2kg	Regular 2-5kg	Heavy 5-10kg
Economy Service Typically 3-5 working days	£4.89	£6.19	£8.29
Standard Service Typically 2 working days	£5.59	£7.19	£9.29

Restrictions apply, read more
- Choose your level of cover & proof of delivery**: A dropdown menu set to "£50 Cover + Online Tracking: FR" with a "More info" link. Below it is a field for "Your email address".
- Checkout**: A "Checkout" button and a link "Or add a new parcel".
- 2 Review & confirm**
- 3 Pay**
- 4 Print**
- 5 Drop the parcel at a shop**

At the bottom of the sidebar, there are links for "Terms & Conditions", "Terms of Use", and "Privacy Policy". Below these links is the copyright information: "© 2014 Drop and Collect Ltd, trading as CollectPlus. Registered Number: 05993233 | VAT Number: 946830691. Registered Address: CollectPlus, Victoria House, 49 Clarendon Road, Watford, Hertfordshire, WD17 1HP".

collect+
parcels made easy

Find a store

Our Services ▾ Business Users ▾ About Us

● Returns made easy - at your local store

1. Attach a CollectPlus label
 - You can easily print one online
 - Choose your retailer to begin
2. Drop off your parcel at a shop
 - Over 5,500 shops open late, 7 days a week
 - No more lost Saturdays or lunchtime queues
3. Relax
 - You'll receive proof of postage
 - Online tracking on all parcels

➤ Choose your retailer from the list below or try typing their name:

	▶ Book a return

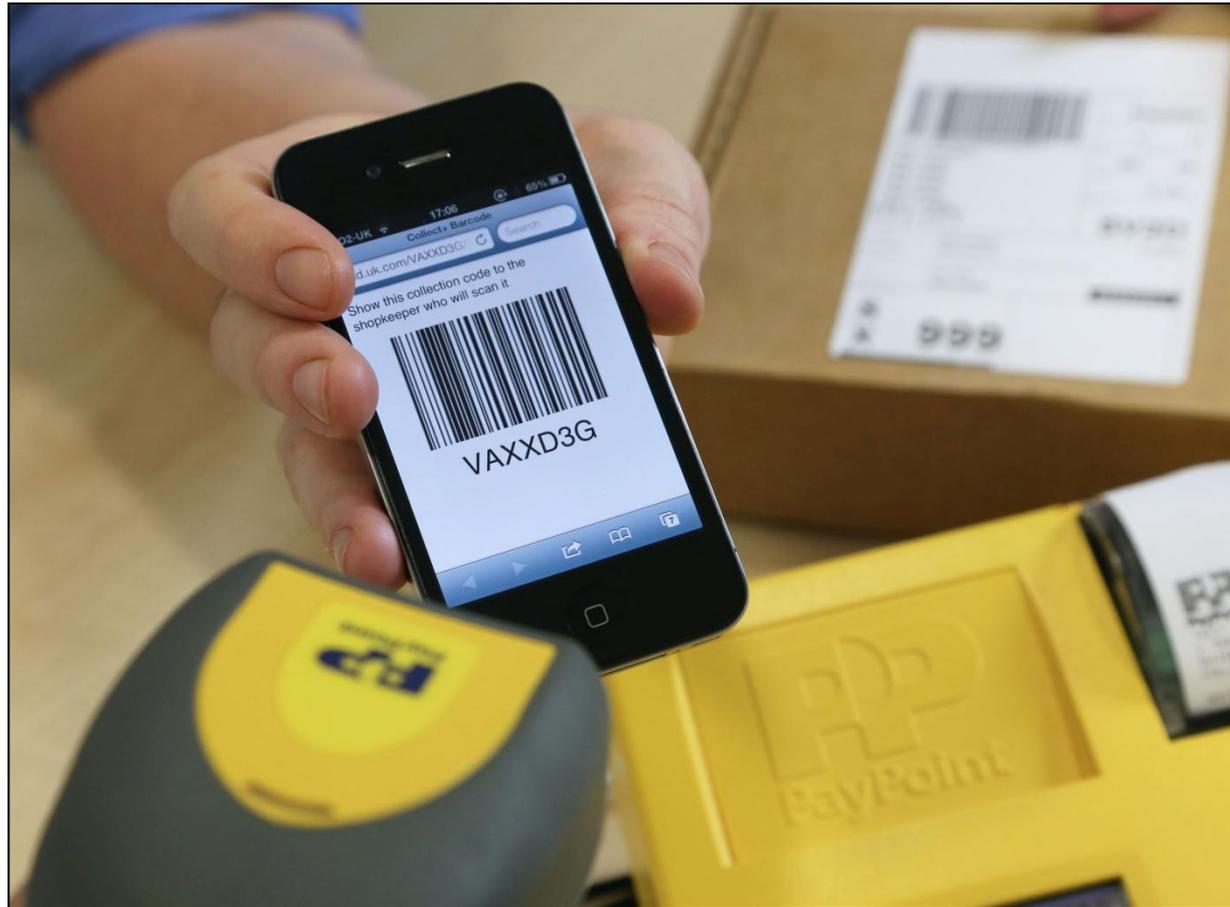
- ▶ 51Parcel
- ▶ 7 For All Mankind
- ▶ Addict.co.uk
- ▶ Additions - Very
- ▶ ADF
- ▶ Adventure Northumberland
- ▶ Alexon
- ▶ Amazon
- ▶ Andrew James
- ▶ Ann Harvey
- ▶ AQ/AQ
- ▶ Argos Outlet
- ▶ Ark
- ▶ Arriano

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Materials to support the consumer transaction

Collect+: Phone pick up barcode



Collect+: UK network

- Target network density
 - 1 Mile urban
 - 5 Mile rural

**Over 5,800
locations live**

